

Open the Shield Deluxe up and then click on settings

Then click on updates on the left side

Click on the settings button

Click on add

On the bottom of the add window look for source box and clear that box out

Copy and paste this address in to the source box: <ftp://downloads2.kaspersky-labs.com>

Select Ok then Select Move Down

Select OK

Select OK

Then try to update you will still receive a error during the up date but it will continue

If the above server does not work try this one: <ftp://downloads1.kaspersky-labs.com>